

With Love Pet Sitting – Contract and Legal Considerations

For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more domestic animals.

- Payment is due the first day of service either as CASH or a CHECK made payable to Janea Lowe. Venmo or direct deposit are also options for payment. There will be a **\$30.00 service charge** for each returned check.
- Unpaid services will result in a \$5 per day charge until payment is received.

Cancellation charge Schedule (% applies to entire service period total)

- ➔ Regular pet sitting visits, day/night drop in visits or dog walks
 - **Same day cancellation will be fully charged**
 - **24-48 hours** prior to any service 50% of service total is due for
 - **3-6 days** prior to service: 20% of service total is due
 - **7+ days** prior to service or more: No charge, refund in full
- ➔ Regular (non holiday) Overnight pet care Cancellations
 - **Same day cancellation will be fully charged**
 - **24-48 hours prior to any service cancellation will be fully charged**
 - **3-5 days prior 25% of service total is due**
- ➔ Non Major Holiday cancellations for overnights, pet sitting visits, day/night drop in visits or dog walks

Non Major Holidays include:

Memorial Day weekend (Last Monday in May)

Independence Day weekend (July 4)

Labor Day weekend (First Monday in September)

Easter weekend

- **Same day cancellation will be fully charged**
- **24-48 hours prior to any service cancellation will be fully charged**
- **3-5 days prior to service 25% of service total is due**

Major Holiday Reservation and Cancellation Policy

- **NOVEMBER 24 - 30th & DECEMBER 20 - JANUARY 1TH**
 - A 15% non refundable reservation deposit of the service total is required for booking during this time (goes towards service total if no cancellation occurs)
 - (transferable credit for future visits can be arranged)
 - **For pet sitting services:**
 - Same day cancellations will be fully charged,
 - 1-5 days prior to service cancellation will be fully charged
 - 6+days prior to service 25% will be charged
 - ***For overnight pet care services* reserved during this time, if cancelled 10 days or less before the start date, payment is due in full for the service**
- Reservations are made to plan sitter availability to clients. Therefore, clients returning home early will pay for the service time completed and 50% of the reserved service time remaining. Full amount is due if around any Major or Non Major holidays.

Overnight pet care service agreements:

- Cameras are not permitted inside the home, since your pet sitter is spending the night and depending on the service selected may be spending day time hours as well, there is an expectation of privacy. Outdoor cameras that do not send pictures from inside the home do not need to be turned off. If your system allows it your pet sitter can turn on inside cameras while she is away.
 - Your dog must be able to stay in your home alone for at least 3 hours at a time while your dog sitter goes on pet sitting visits.
 - The room your pet sitter will sleep in must be comfortable.
 - Your pets and home must be free of fleas.
 - Our pet sitters will provide their own food.
 - Due to our insurance other people (excluding regular scheduled service people) may not be on your property or in your residence on any date overnight pet sitting is scheduled.
- With Love Pet Sitting is not responsible for wilted, dead or otherwise unhealthy plants. With Love Pet Sitting will work hard to follow your written directions as precisely as possible, but cannot be responsible if the results are not favorable. ***Please place all indoor plants together on a waterproof surface in plain sight or leave detailed instructions of locations of all plants***, as your pet sitter is not responsible for water damaged areas or missed plants. Special arrangements for plant care can be made for each household.
 - With Love Pet Sitting is not responsible for damage to the home beyond the control of the Pet Sitter. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, the company will attempt to contact the customer and then the emergency contact before making a subjective decision on dealing with the problem. All repairs and related fees will be paid by the client, or fully reimbursed to With Love Pet Sitting within 14 days.
 - With Love Pet Sitting is not responsible for any damage to property of the client or others unless such damage is caused by the negligent act of the Pet Sitter. With Love Pet Sitting agrees to remain insured through Pet Sitters Association or a comparable pet sitting liability insurance entity during each service period. With Love Pet Sitting accepts no responsibility for loss to the premises if other individuals have access to a client's home, or if the home is not properly secured.
 - At the time that service is booked, Owner will notify pet sitter of everyone who has been granted access to the home during the service period. A list of names of all people who have access to the home will be required.
 - With Love Pet Sitting is not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure home prior to leaving the premises. With Love Pet Sitting will attempt to re-secure the home to client instructions at the end of each visit. While keys are in the possession of a Pet Sitter, they will be either on the Sitter's physical person, or be properly secured.
 - Pet Owner must have legal rights to place the animals in the care of Pet Sitters, Kennels, and Veterinary Clinics. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s).
 - The terms of this document apply to all the pets owned by the client, including any and all new pets that the customer obtains on or after the date this document was signed, at any and all locations the owner designates for service.
 - Pet Owner is responsible for pet-proofing house and yard, and the security fences/gates/latches. With Love Pet Sitting will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors.
 - Pet Owner is responsible for supplying the necessary, safe equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc...) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash, pooper-scoopers, litter boxes, food,

cleaning supplies, medicines, pet food, and cat litter. Pet Owner authorizes any purchases necessary for the satisfactory performance of duties. Pet Owner agrees to be responsible for the payment of such items, as well as service fees for obtaining items, and will reimburse With Love Pet Sitting within 14 days for all purchases made. The Pet Sitter will contact the Owner before purchasing any supplies.

- Pet Owner will be responsible for all medical expenses and damages resulting from an injury to a Pet Sitter, or other persons, by the Pet. Customer agrees to indemnify, hold harmless, and defend With Love Pet Sitting, in the event of a claim by any person injured by the Pet.
- It is suggested that arrangements be made with someone to evacuate your pets in case of a disaster or weather related event/crisis/"Code Red". With Love Pet Sitting will definitely try to see to your pets safety/care should such events occur, but cannot guarantee it.
- In the case of an emergency, the pet sitter will try and contact the owner immediately. If the owner can not be reached the alternative contact will be used. If the preferred veterinarian or veterinary clinic is unavailable, the pet sitter will choose another veterinarian.
- This contract permits With Love Pet Sitting to accept all future telephone, mail, text or email service requests and provide service without additional signed legal considerations agreements.
- With Love Pet Sitting may use their discretion to stop and end service at any time that a pet poses a danger to the safety or health of itself, other pets, other people, or the Pet Sitter. If concerns prevent the Pet Sitter from continuing care for a pet, the Owner authorizes the pet to be placed in a kennel, or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability, are to be the responsibility of the Owner.
- With Love Pet Sitting agrees to provide agreed upon services in a manner that is trustworthy, caring and dependable. In consideration of the services as an express condition thereof, the client expressly relinquishes any and all claims against the company and its employees, except those arising from negligence. Claims of negligence that involve a hired Independent Contractor, hired by With Love Pet Sitting will be the responsibility of the Independent Contractor and the company they represent. All hired Independent Contractors are required to carry liability insurance with optional coverage or bonding through a reputable company.
- Client agrees to discuss any concerns with With Love Pet Sitting within 24 hours of return after service.
- This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. Client agrees to any future With Love Pet Sitting term changes and will be relayed to client through text and directed to company website (www.withlovepetsitting.net) for up to date changes
- This contract may be terminated by either party by giving thirty days written notice to the other party.
- The owner states that he/she has read this agreement in its entirety and fully understands and accepts its terms and conditions.

Client/Owner Name:

Signature: _____ Date: _____

With Love Pet Sitting Representative:

Signature: _____ Date: _____